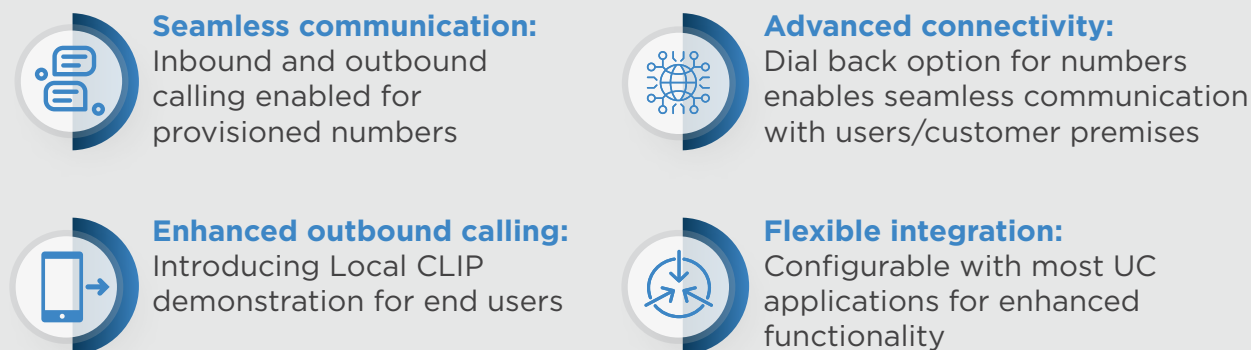# Tata Communications
GlobalRapide Cloud Number

Global connections from a single window

The need for global numbers: Establishing a global communication infrastructure that can support Unified Communications service and global contact centre operations is exceptionally complex. Obtaining and managing telephone numbers from several service providers can cause poor user experience.

GlobalRapide Cloud Numbers offers inbound and outbound voice service functionality catering to specific countries' calling needs.

What does GlobalRapide Cloud Number deliver?

Seamless communication: Inbound and outbound calling enabled for provisioned numbers

Advanced connectivity: Dial back option for numbers enables seamless communication with users/customer premises

Enhanced outbound calling: Introducing Local CLIP demonstration for end users

Flexible integration: Configurable with most UC applications for enhanced functionality

Leverage the amazing features of GlobalRapide Cloud Number

Called CLI Options: Choose your desired Caller Line Identification requirement

Bring Your Own Carrier: Customers can bring their own carrier

CLI assurance: Ensured Caller Line Identification for this service

Dual Number Service: Enjoy both inbound and outbound calling capabilities

Global coverage: Access features in over 40 countries

Available in over 40 countries with more to come

Trust the Fraud Management capabilities that deliver for you

4 Mn fraud call attempts blocked per month

4 Mn tests conducted yearly on CLI delivery, echo, and latency for continuous quality testing and measurement

36K blocked fraud phone number ranges

400+ customer alerts sent on suspicious traffic per month. **85%** of these alerts are blocked for fraud

Superior user experience
Global voice calling with outbound calling, easy CLI handling, flexible documentation and licensing

Comprehensive support
Dedicated account management, 24/7 technical assistance, and proactive service monitoring

Our value proposition

Global reach
Single Provider to Establish a local presence in multiple countries and regions with local phone numbers worldwide

Easy integration with existing systems
Seamless integration with CRM platforms, call center software, and other business applications

Fraud monitoring
Fraud prevention with APIs, detection, alerting. Expertise in regulated markets, ISO/IEC 27001 compliant data centers, GDPR compliant

For more information, visit us at www.tatacommunications.com

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