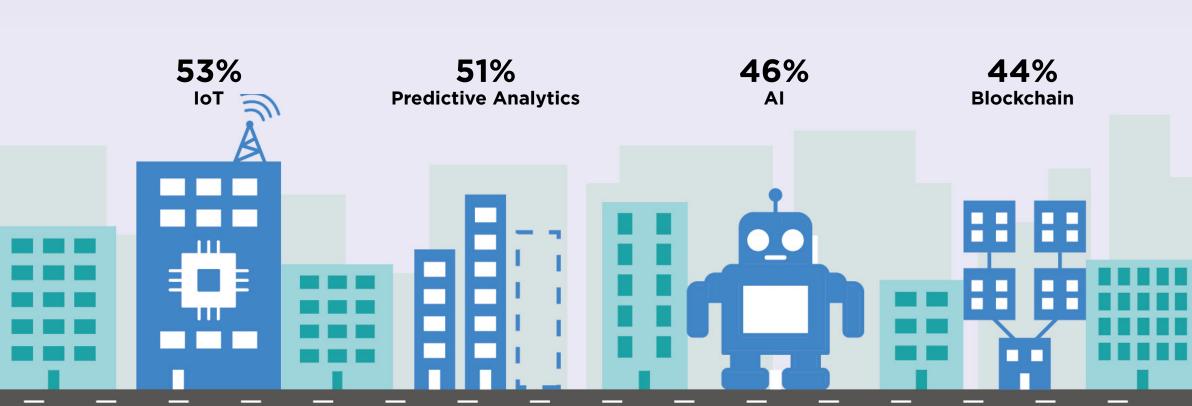
## **The Cycle of Progress**

Mapping the digital transformation journey

Businesses are adopting the latest technology innovations to thrive and survive in the global digital economy:

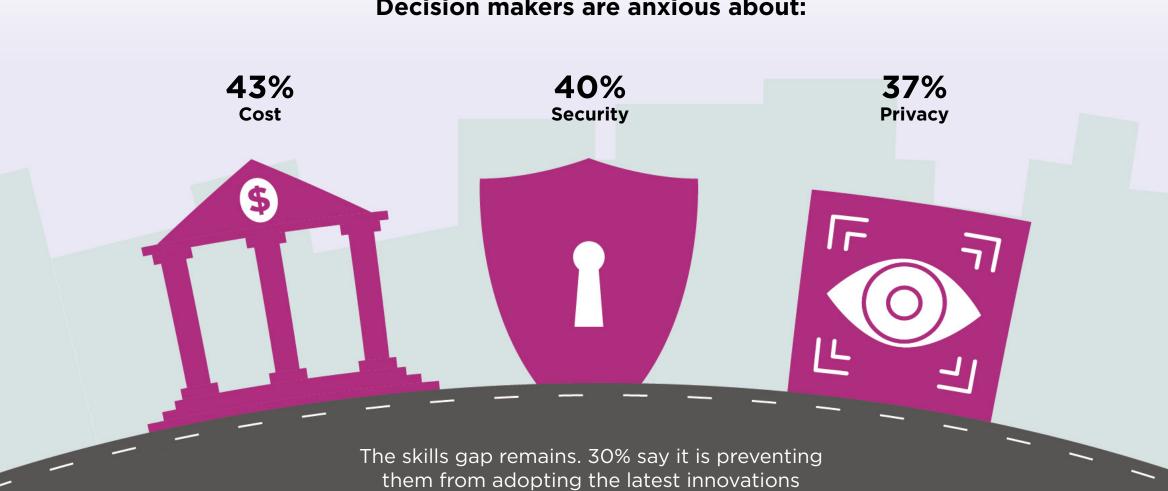


Despite the negative hype - business leaders don't fear that robots will take over the world... ...Just 3% of decision makers think that AI will have a negative impact on business or society

> But senior leaders think their business is further along in their digital transformation journey than it actually is:



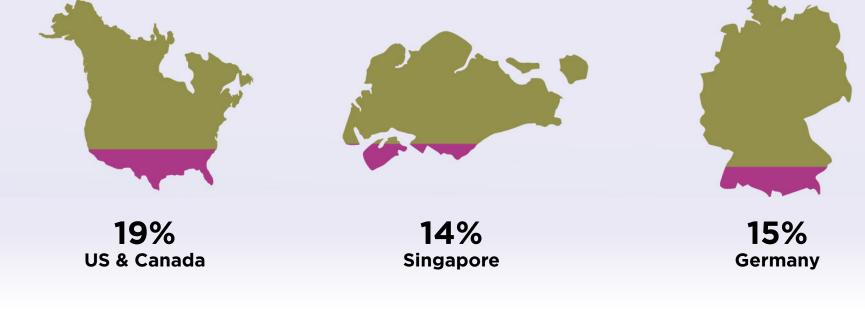
Yet, digital transformation barriers remain...
Decision makers are anxious about:



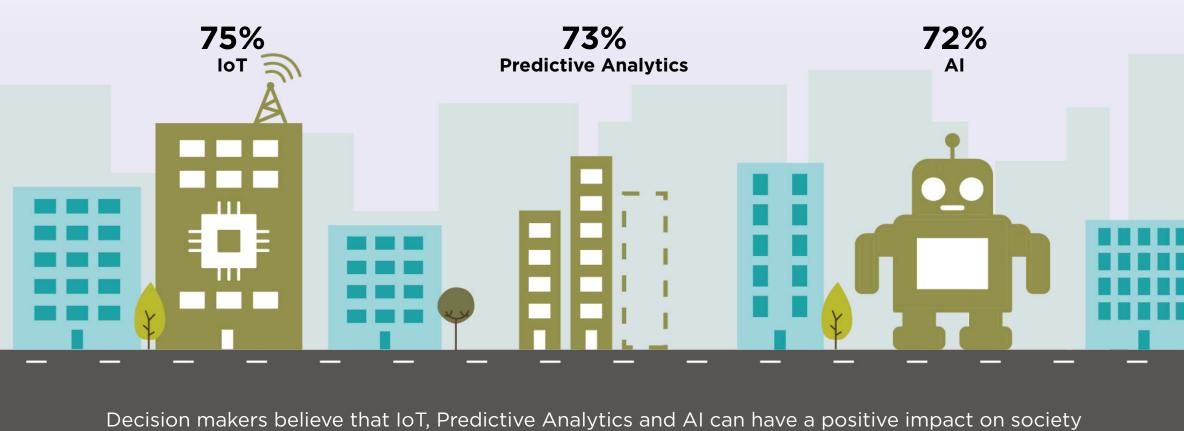
Business leaders in developing markets are confident that adopting these technologies is putting them ahead of the curve in their industries:



Compared with decision makers in developed markets:



Digital technologies can pave the way for a better world too:



As digital transformation begins, businesses see new

possibilities. The top benefits of technologies are:

35% 41%

**Efficiency of** 

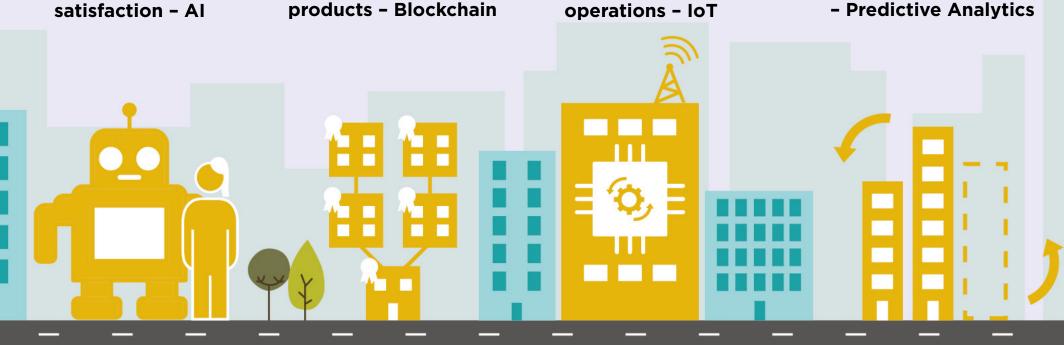
**Better quality** 

38%

**Efficiency of operations** 

34%

**Higher customer** 



And the cycle of progress continues.

Empowered by their transformation, businesses aspire to evolve further...