

# Let's build a Connected Future

People | Experiences | Things



Scan the QR code to know more about our solutions.

## TATA COMMUNICATIONS



Tata Communications' portfolio of solutions are designed to help enterprises succeed in the new world which is digital-first, mobile-first, hyper-connected and borderless.



#### INTERNET OF THINGS

# SEAMLESS, BORDERLESS, SECURE, THINGS-TO-CLOUD CONNECTIVITY

Tata Communications MOVE™ is a connectivity management and data enablement platform for IoT and consumer devices.

It enables domestic and cross-border IoT services and comprises an Application Enablement Platform, a Data Enablement Platform, and a Connectivity Management Platform for global connectivity management.

**CloudSIM™** from Oasis-SmartSIM allows eSIMs to be managed remotely from connected devices, resulting in secure connections delivering an on-demand connectivity approach for managing back-up connectivity.



# **SECURING CONNECTED SERVICES**

#### MODELS FOR NEXT GENERATION SECURITY

**NetFoundry** provides programmable, multi-cloud native, zero-trust networking. It is the only IoT platform enabling closure of all inbound firewall ports for edge/IoT and cloud assets, making all resources inaccessible from the network. Know more at https://netfoundry.io/

**Ijura Enterprise** is a patent-pending solution built for the 5G network and enterprises of future. It inspects every data packet for vulnerabilities, and secures them directly at the endpoint, ensuring stealth-grade protection for the connected devices. Know more at https://www.ijura.com

## TATA COMMUNICATIONS





#### PRIVATE WIRELESS NETWORK

# PRIVATE LTE AND PRIVATE 5G FOR ENTERPRISETRANSFORMATION

Tata Communications MOVE™ Private Network is fully-managed, end-to-end and customisable. It ensures fast deployment with management of ultra-fast internet in a closed environment to deliver mission-critical high-bandwidth and low-latency use cases. The platform provides network **insights and reporting** and employs Al to optimise QoS.

The private LTE/5G service comprises infrastructure, connectivity, platform, and application layers to deliver a comprehensive solution for private mobile connectivity. It includes a radio access network and 5G core to provide robust and programmable connectivity. We use a local (where possible) or private spectrum to deploy our 5G network to avoid dependency on local MNOs and reduce solution costs.





Scan to know how we are creating engaging experiences for our users Type MWC/Hi to start

# **CUSTOMER INTERACTION PLATFORM**

# CONTEXTUAL, PERSONALISED AND OMNICHANNEL CUSTOMER ENGAGEMENT

**Tata Communications DIGO,** our customer interaction platform helps business unify all customer interactions by augmenting different touch points across customer journey. It enables brands to

- 1 Engage at every touch point
- 2 Support Customers at Scale
- 3 Convert more customers

Tata Communications DIGO has built in APIs for mobile messaging, multiple Chat Apps and messaging platforms, different channels like Voice, Video & Email. Tata Communications DIGO provides the building blocks to create seamless, omnichannel and contextual customer interactions.

We harness a range of CCaaS applications, including our own cloud contact centre solution – InstaCC, and support Amazon Connect, Cisco Webex Contact Center and Genesys. With Tata Communications DIGO VX - a fully integrated video experience platform, we enable customer experiences through a smart routing, video enabled solution for real time customer connects.

## **TATA COMMUNICATIONS**





#### WHY TATA COMMUNICATIONS?

#### WE ARE THE CONNECTION

- Connect to global hubs and ecosystems
- Connect to a better end-user experience
- Connect global devices on demand
- **-⊙** Connect to a true 360° partner
- Connect to complete solutions
- Connect to efficiency and profitability

Every hour of every day, Tata Communications is working to increase our network capacity, capabilities, and services to benefit our customers. Here are some facts about us that keep our customers coming back for more:

- Largest on-net signalling provider, connecting 300 MNOs directly
- 1 in 3 MNOs on-net for voice
- Coverage of 4 out of 5 global mobile subscribers
- 1st Company to pioneer a plastic-free Cloud SIM service to the market
- Carrying 1 out of 5 international wholesale voice calls
- Serving the needs of 2,000 CSPs and 5,000+ enterprise customers
- 350M SIM operating systems delivered since 2011
- 1st native cloud-native e-SIM platform for IoT delivered
- 1 in 6 MNOs Connected with managed VPNs
- 400M+ IoT connections enabled globally
- Carrying ~50% of international voice roaming traffic
- 10% share of eSIM deployments in Europe
- Largest global wholly owned submarine fibre network: more than 500,000 km subsea fibre and more than 210,000 km terrestrial fibre
- Only Tier 1 provider that is in the top 5, in 5 continents by internet routes
- Local access to ~600 Mobile Network Operators, across 200 countries and territories

<sup>© 2023</sup> Tata Communications Ltd. All rights reserved. TATA COMMUNICATIONS and TATA are trademark or registered trademarks of Tata Sons Private Limited in India and certain countries.

