TATA COMMUNICATIONS

TATA

TATA COMMUNICATIONS GLOBALRAPIDE CISCO POWERED SOLUTION

TATA COMMUNICATIONS
GlobalRapide

·i|i·i|i·
CISCO
Partner

TATA COMMUNICATIONS GLOBALRAPIDE - CISCO POWERED SOLUTIONS

TATA COMMUNICATIONS GLOBALRAPIDE – A single platform to power connections today that transform businesses tomorrow.

Powered BY CISCO WEBEX, **TATA COMMUNICATIONS GLOBALRAPIDE** is an E2E solution offering Webex suite, PSTN services, access services and E2E managed services **WITH GLOBAL** delivery and support

GlobalRapide

webex by CISCO

TATA COMMUNICATIONS

TATA COMMUNICATIONS

TATA COMMUNICATIONS

Calling
Meeting
Messaging
Polling
Events
Whiteboarding
Webinars
Smart Service
Desk (SSD)Z

Voice and Access Services

Cloud Connected
Audio
Domestic PSTN
Replacement
Number Porting
Emergency 911 Services
MPLS
SDWAN and
ILL Services

Devices As A Service

Cisco Collab Devices -
IP Phones, Video
Devices, Headsets etc.
offered As A Service i.e.
MRC model including
24x7 Service Desk and
Onsite support bundled

Managed Service and Coverage

E2E managed services
– from cloud migra-
tion to adoption
85+ countries
32 PSTN replacement
countries

Consolidation of
UC onto a single
platform

Cisco-certified
across the full
UCaaS suite

Top 5 Cisco
Partners to Offer
E2E Collaboration

COMPLIANT PARTNER TO STREAMLINE THE VOICE FOR CISCO POWERED SOLUTIONS IN INDIA AND GLOBAL

NETWORK AND COVERAGE

- **43%** Improved supplier resiliency for LNS and **25%** for ITFS
- **32Bn** Voice minutes per annum. 1 in 7 calls on our network

COST SAVINGS AND RAPID ROI

Up to **60%** savings offered (for large organizations with high international traffic

BUILT-IN SECURITY

4Mn Tests conducted yearly on CLI delivery, echo, latency and proper release code reception for quality and fraud prevention

SIMPLIFIED ADMINISTRATION AND SUPPORT

- **80%** Operational time and efforts saved via our Admin portal /API's
- **96%** of our support staff Cisco/ CCNA /GSIP school certified
- **95%** of Customer incidents proactively monitored

With Unified License for Virtual network operator (VNO), Tata Communications offers an integrated voice plus UCC offering for a cloud communications services that enable seamless collaboration and communication on a global scale, along with India

WHY TATA COMMUNICATIONS

Global Cisco Platform Cloudification and Workplace Managed Solutions Provider :
- Transform from on-premise legacy deployments to Cloud Collaboration
- Drive productivity with workflow integration into enterprise core applications
- Deliver business results through transformative Voice and Connectivity services

Achieve Collaboration Consolidation on a Global Scale :
- Facilitates all collaboration workloads across media
- Migrate to a scalable and predictable SaaS / OPEX model
- Gain a Single Point of Responsibility with a trusted global managed service provider.

Global Enablement for all enterprise sites :
- ONE PROVIDER that can support a global enterprise's collaboration requirements
- Regulatory and Compliance, including PSTN, across 32 countries with full accountability

Fully Managed Collaboration Service Provider and Trusted Lifecycle Advisor :
- End-to-end Managed Collaboration solution that allows enterprises to focus on core business
- Full suite of enablement, adoption, utilization, workflow integration and renewal services
- Onboard, Adopt, Expand and Renew