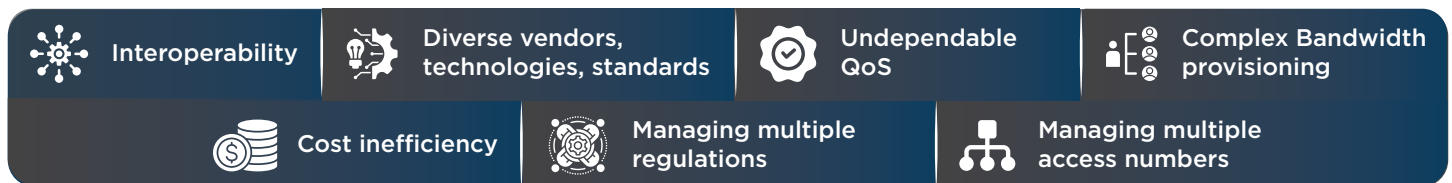


# TATA COMMUNICATIONS GLOBALRAPIDE CLOUD VOICE - POWERING ENTERPRISE COMMUNICATION

Tata Communications GlobalRapid Cloud Voice is an anywhere, anytime, any device, fully managed, global communication service that reimagines enterprise voice for the digital-first world.

## The mixed global UCC environment creates multiple challenges for enterprises.



## Tata Communications GlobalRapid Cloud Voice portfolio is a one-stop-solution for your enterprise voice needs.

### Our GlobalRapid Cloud Voice portfolio



### 1. Global SIP Connect

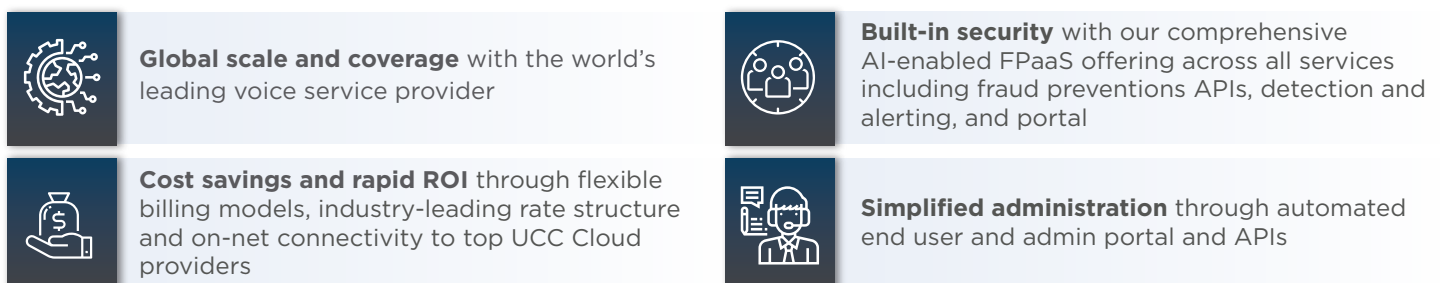
Automate and integrate your business applications with powerful SIP Trunking APIs to order numbers instantly. Leverage the unmatched global presence of our voice services

#### GlobalRapid-Cloud Voice-APIs

Our APIs are how people get to our business; they simplify complexity, thus allowing customers to consume digital services and resources easily



### The value of Global SIP Connect



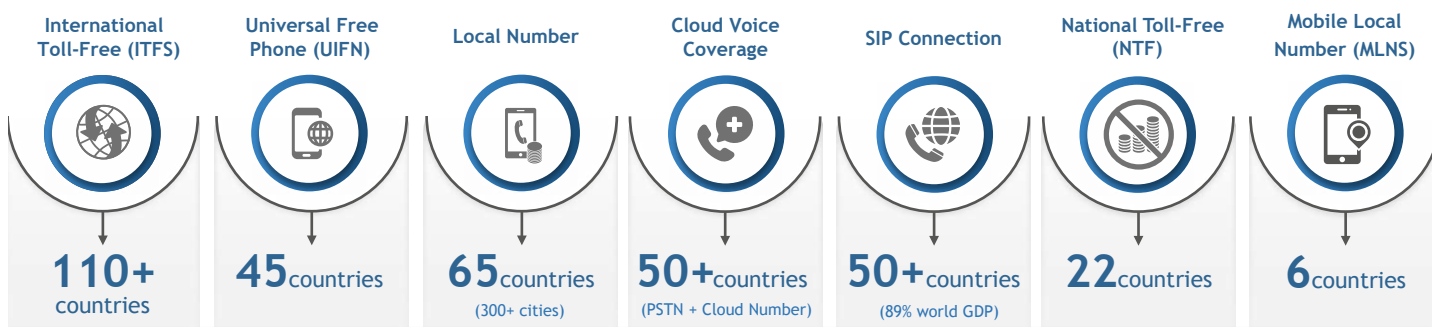
## 2. Voice over IP (mVoIP) services

Retain and enhance customer conversion with hosted voice solutions with our cutting-edge Managed Voice over IP (mVoIP) services. Using international calling over the internet, we ensure complete connectivity and superior call quality.

## 3. Voice access services

Connect with your customers and partners globally with our voice services such as international toll-free service, local number services, and audio-conferencing numbering services.

### GlobalRapid Cloud Voice coverage



## 4. Bring your own carrier

Seamlessly connect to the Cloud Application Service Provider (CASP) to power your UnifiedCommunication, contact centre and collaboration strategy. Choose from leading UC providers that we have partnered with like Zoom, Genesys and Google

## 5. India voice services

We have leveraged recent Other Service Provider (OSP) guidelines and Tata Communications' UL VNO license to provide a full suite of cloud communications services to domestic and international customers, enabling us to provide domestic calling services that meet global standards of quality and flexibility.

## 6. Cloud Number service

Use GlobalRapid Cloud Number, a cloud-based telephony service that provides inbound and outbound voice service functionality catering to specific countries' calling needs. Enjoy seamless communication, enhanced outbound calling, and advanced connectivity, covering 40+ countries across the global combined PSTN and Cloud number service coverage

### CLOUD VOICE COUNTRY COVERAGE



### CORE DIFFERENTIATORS AND PROOF-POINTS

GLOBAL MNO/SP RELATIONSHIP	STATE OF THE ART SYSTEMS	FRAUD MITIGATION CAPABILITIES	VAS CAPABILITIES
<b>32Bn</b> Voice minutes per annum, 1 in 7 calls on our network	<b>90%</b> Costing System - Reflex Rate sheets are auto-entered within 5 minutes	<b>4Mn</b> Blocking 4 mn fraud call attempts per month	<b>6Bn</b> VAS minutes per annum
<b>1600</b> Service provider relationships	<b>100Mn+</b> Routing system - Rino Routing transactions handled per day by our Best Value Routing engine	<b>36K</b> Blocked fraud phone number ranges	<b>114</b> Countries covered for International toll free services (ITFS)
<b>400+</b> Global destinations through VTS Prime with 100% direct routing assurance	<b>20K</b> Pricing system - Pulse Rate amendments including 2.5 million rate changes, are sent to customers every month	<b>4Mn</b> Tests conducted yearly on CLI delivery, echo, latency for continuous quality testing and measurement	<b>64</b> Countries and 300+ cities covered for Local Number service (LNS)
<b>700+</b> Mobile operators voice interconnections and 300+ on-net mobile voice interconnect and signaling destinations	<b>415+</b> Deal Management System- GTM Direct and Bilateral relationships managed automatically to fulfil commercial traffic obligations	<b>400</b> Send 400 customers alerts on suspicious traffic per month 85% blocked for fraud	<b>50+</b> Countries (PSTN + Cloud Number)

**TATA COMMUNICATIONS**  
**GlobalRapid**

For more information, visit us at [www.tatacommunications.com](http://www.tatacommunications.com)

CONTACT US

