

# TATA COMMUNICATIONS GlobalRapide - MICROSOFT TEAMS SOLUTION

Tata Communications GlobalRapide is an end-to-end employee experience solution on a single collaboration platform for improved efficiency. With Tata Communications' world-leading voice infrastructure, you get the productivity of Microsoft Teams with the simplicity of connected audio.



## Components of the GlobalRapide – Microsoft Teams solution



Direct Routing



Operator Connect



MS TeamsRooms

**1. Direct Routing:** With Microsoft Teams, Tata Communications GlobalRapide is a complete end-to-end UCaaS solution, integrating various best-of-breed UCaaS platforms from Microsoft.

### What's unique about Tata Communications GlobalRapide with Microsoft Teams DR?



**Managed Services**

Secure, Managed UCaaS offering through end-to-end managed experience, automation and self-care capabilities



**Simplified User Experience**

Increase speed to deploy and market, streamline operations and reduce spend on management platforms or skilled resources



**Enhanced Interoperability**

Enable best-in-class meeting room experiences with multi-country end-point devices, room systems and cloud video interop providers



**Advanced Monitoring**

Experience Best-in-class Single Pane of Glass visibility into usage, performance, quality and troubleshooting



**Robust Platform**

GlobalRapide integrates robust, enterprise-grade communications and collaboration capabilities with O365/Microsoft Teams






**Cost saving**

Save on maintenance, hardware and telephony cost

**2. Operator Connect:** Operator Connect for Microsoft Teams is a quick and easy way to integrate with calling by leveraging the customisation and flexibility of direct routing. Tata Communications offers enterprises the flexibility.

Tata Communications is the one of the leading providers of Operator Connect in India, with an access license for Operator Connect India offering a seamless cloud calling experience for enterprises through the integration of our cloud based PSTN network and Microsoft telephony solutions.

### Your one-stop shop for a seamless cloud collaboration journey in India





 <p><b>Regulatory compliant and secure:</b> We have over a decade and experience in Managing Global and India telecom regulations and security compliance.</p>	 <p><b>Unmatched connectivity:</b> We have the largest and most reliable network in India and Globally, delivering unmatched reach and reliability.</p>	 <p><b>Effortless cloud migration:</b> Our END-TO-END Managed Services provides a hassle-free migration of PSTN into the cloud.</p>
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### The impressive benefits of Tata Communications GlobalRapid with Operator Connect

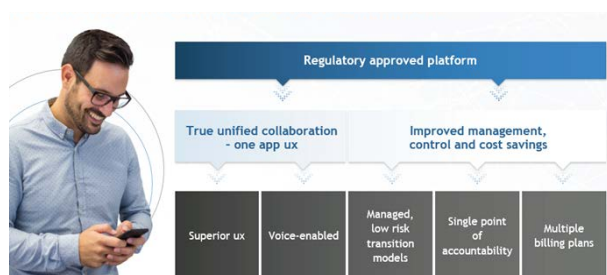
- **Leverage existing operator contracts**  
Keep your preferred operator and contracts, while enabling a modern calling experience in Teams
- **Reduce cost of hardware and management**  
PSTN calling services and Session Border Controllers (SBCs) are managed by operators, saving on hardware purchase and management
- **Quickly deploy calling in teams**  
Create a connection to your operator and assign phone number to users, all from the Teams admin center, in a matter of minutes
- **Benefits from enhanced support and reliability**  
Operators provide technical support and shared service level agreements, while Azure-powered direct peering creates a 1:1 network connection for greater reliability

Available in 48 countries (PSTN + Cloud number coverage) countries across the world, with more coming soon





**3. Microsoft Teams Room:** We can enable the specialised hardware and services needed to enable rich communications with participants from around the globe.

 <p><b>Envisioning</b> Plan and design services, device strategy, and Standard room template</p>	 <p><b>Enablement</b> Procurement and deployment of devices, network, Rooms account provisioning, cloud, and video interoperations</p>	 <p><b>Usage</b> Meeting Room transition, training, change management, and migration services</p>	 <p><b>Support</b> Reporting, usage monitoring, device management, and break-fix services</p>
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### What makes Tata Communications Different?



### Why is Tata Communications GlobalRapid - MS Teams solution unique?

 <p><b>1st</b> initial launch partner for MS Teams Direct Routing</p>	 <p><b>30%</b> typical savings when customers choose our SIP solution over conventional PRIs</p>	<p><b>No.1</b> international voice carrier-Traffic</p>
 <p><b>26%</b> of total Internet routes globally managed by us</p>	<p>We provide</p> <p><b>GLOBAL COVERAGE</b> SIP services with unmatched coverage for freephone access numbers to contain costs and enhance access options (110+ countries, relationship with over 1600 carriers) PSTN replacement in 32+ Countries and Rapidly expanding</p>	
 <p><b>95%</b> of customer incidents pro-actively monitored</p>	<p>Business continuity is core to our design, with global</p> <p><b>POPS ON ALL CONTINENTS</b> and multi-region registration</p>	
<p><b>SUCCESSFUL MANAGEMENT EXPERIENCE</b> Decades of experience in Managing deployments globally including highly regulated countries like India</p>		

For more information, click here

CONTACT US

