TATA COMMUNICATIONS GLOBALRAPIDE FOR WEBEX CALLING - INDIA

In today's interconnected world, seamless cloud collaboration and communication are essential for business success. Traditional PBX systems are becoming obsolete due to their limitations in scalability, maintenance, and cost. Cloud-based solutions offer flexibility, scalability, and cost-effectiveness, making them the future of business communication.

LEGACY PBX Vs. CLOUD: WHY THE FUTURE IS IN THE WEBEX CLOUD?

Migrating from an on-premises PBX, including Cisco Unified Communications Manager (CUCM), to GlobalRapide for Webex Calling India Cloud unlocks numerous benefits, enhancing flexibility, scalability, and operational efficiency.

Better resiliency

Webex Calling provides a robust and resilient cloud infrastructure, ensuring high availability and minimal downtime.

No single point of failure

The cloud - based architecture ensures that there is no single point of failure, enhancing the reliability of the communication system.

Lower TCO

By eliminating the need for on-premises hardware and maintenance, businesses can significantly reduce their operational costs.

Better control of resources

With centralised management, businesses can have better control over their communication resources and easily scale as needed.

Tata Communications GlobalRapide for Webex Calling – India is a pioneering, fully cloud-ready collaboration solution designed for Indian and global enterprises with operations in India. Webex Calling is natively integrated with Tata Communications India Cloud PSTN, ensuring seamless connectivity. The solution is fully compliant with Indian regulations for both OSP (Other service providers) and non-OSP customers and supports in-house contact centers for internal collaboration, including travel desks, HR desks, IT support, and voice queues for agents.

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GLOBALRAPIDE FOR WEBEX CALLING - INDIA

Multi-tenant Webex Calling solution.

Easy to scale up – can start with low users (50 or less) and scale to thousands.

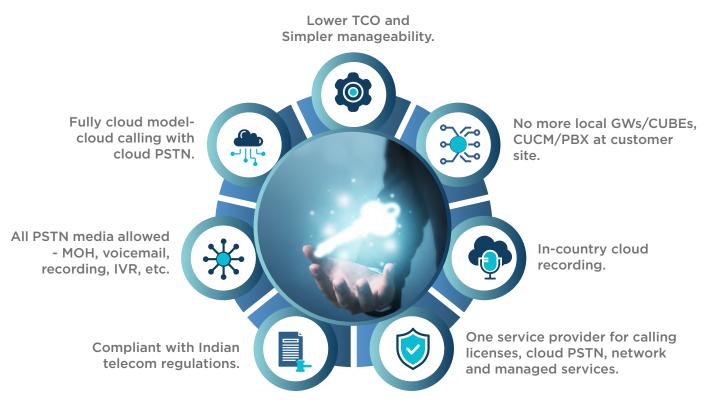Deployed locally in India – regulatory compliant.

Supports cloud connect PSTN for Webex Calling.

Soft devices include app for phones and desktop/laptop.

Hard devices include IP phones, conferencing devices, personal and room video devices.

KEY BENEFITS

Lower TCO and Simpler manageability.

Fully cloud model- cloud calling with cloud PSTN.

No more local GWs/CUBEs, CUCM/PBX at customer site.

All PSTN media allowed - MOH, voicemail, recording, IVR, etc.

In-country cloud recording.

Compliant with Indian telecom regulations.

One service provider for calling licenses, cloud PSTN, network and managed services.

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DEPLOY GLOBALRAPIDE FOR WEBEX CALLING - INDIA WITH INTERNET TELEPHONY OR FIXED - LINE NUMBERS

This integrated solution combines the feature-rich Webex collaboration platform with the cost-effectiveness of Internet Telephony Services (ITS) or PSTN, providing advanced telephony features, enhanced security, and reliable performance, all while supporting scalability and hybrid work environments. With a flexible, pay-as-you-go pricing model, businesses can optimise communication costs and empower their teams to connect and collaborate effectively from anywhere.

For more information, click here

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