

TATA COMMUNICATIONS GLOBALRAPIDE

Enabling collaboration at scale

With the world of hybrid work here to stay, enterprises of many shapes and sizes are moving towards cloud-based unified communications. In fact, Unified Communications as a Service (UCaaS) is predicted to grow at 9.3 percent CAGR by 2025, while on-premise telephony will decline at -13.2 percent CAGR over the same period.

The potential of a cloud-based solution is clear, but the way to get there can be complex. That's where Tata Communications GlobalRapid can help – a unified communications and collaboration platform that connects your workforce with secure, superior experiences.



Multiple collaboration challenges, one smart solution

If you're navigating your way to a cloud-based communications solution, you'll know the journey is never smooth. Some of the key challenges you'll face include:



Migrating efficiently from multiple legacy systems to a single cloud-based platform



Ensuring a smooth transition from legacy TDM infrastructure to SIP and number portability



Standardising user experience and managing multiple UCaaS products



Consolidating platforms/vendors and a geo-redundant architecture to ensure high voice quality

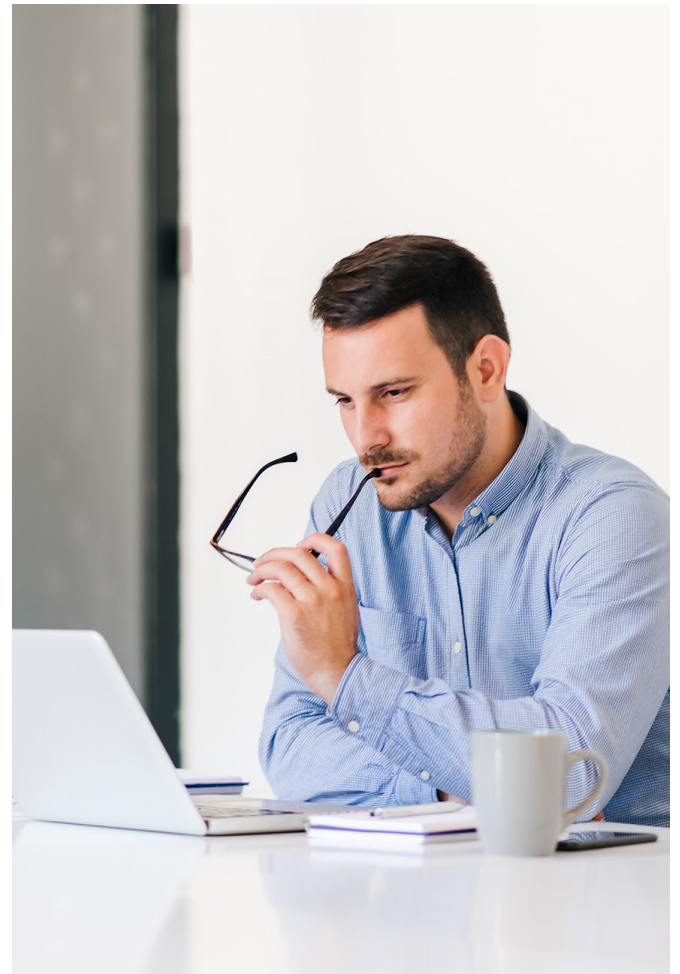


Simplifying regional complexities and overall management



Meeting all compliance and security requirements

Tata Communications GlobalRapide is designed to eliminate every obstacle, delivering a complete cloud voice infrastructure, with the collaboration platforms and applications you need. While end-to-end managed services make your move smooth and simple.



Tata Communications GlobalRapide enables seamless collaboration with a suite of offerings including cloud voice infrastructure, collaboration platforms and applications, and managed services.



Deploy quickly & manage easily

- Single go-to partner for cloud collaboration tech at a global scale – with a single pane of glass for assessment, deployment, and intelligent collaboration & endpoint management
- **Proof Point:** We migrated an international food giant's collaboration set up in 116 sites in 120 days



Drive superior EX

- One unified and seamlessly connected platform for all collaboration needs
- Faster ROI realization through best-in-class adoption and change management tools and practices
- **Proof Point:** Evalueserve saw a 450% rise in productivity & efficiency after working with us



Stay secure and compliant








- Voice fraud prevention and compliance experts, managing deployment in regulated markets and industries
- **Proof Point:** We prevented more than \$800 million voice fraud for our customers in a 12-month period

GlobalRapide at a glance

CLOUD VOICE

Streamline voice communications with Global SIP Connect

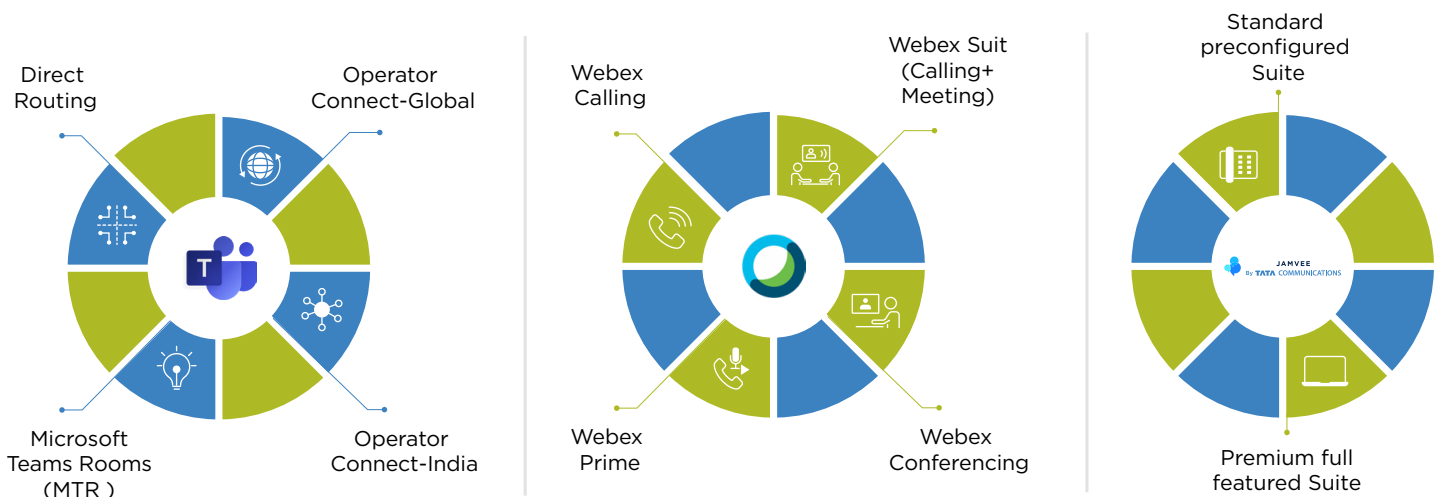
As the world's leading voice provider, our Global SIP Connect is the force behind enterprise communications. Harness our superior network and coverage, with flexible billing models and on-net connectivity to top UCC cloud providers to boost ROI and cost savings. It all comes with built-in security, simplified management and proactive support to keep you connected around the clock.

 <p>International Toll Free (ITFS)</p> <p>110+ countries</p>	 <p>Universal Free Phone (UIFN)</p> <p>45 countries</p>	 <p>Local number</p> <p>65 countries (300+ cities)</p>	 <p>SIP connection</p> <p>50+ countries (89% world GDP)</p>
 <p>National Tollfree (NTF)</p> <p>7 countries</p>	 <p>Mobile Local Number (MLNS)</p> <p>6 countries</p>	 <p>Cloud Voice coverage</p> <p>48 countries (PSTN + Cloud number) (>60% world GDP)</p>	

PLATFORMS AND APPLICATIONS

Enhance experiences via Microsoft Teams, Cisco Webex and Tata Communications Jamvee

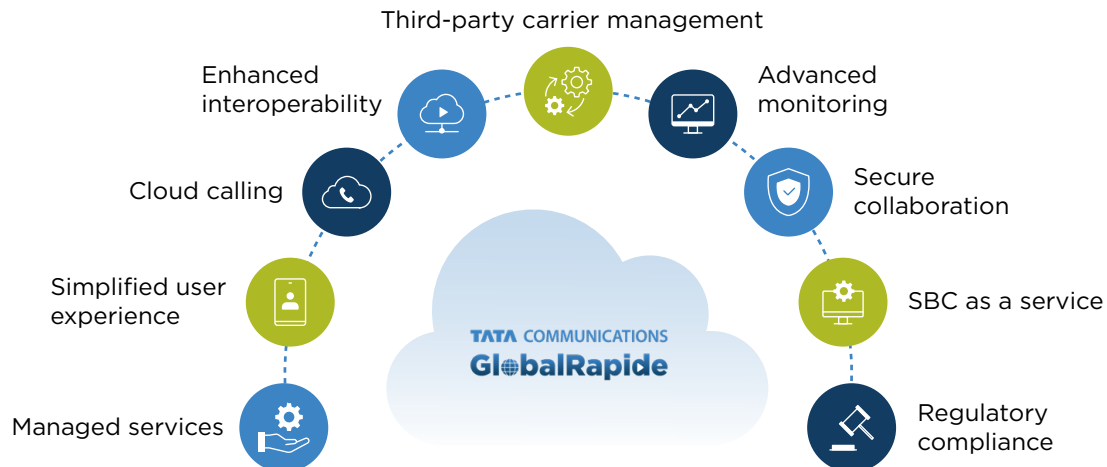
Customers typically use one of these solutions as the primary collaboration suite. Tata Communications supports these premium offerings, Microsoft Teams and Cisco Webex, and our own offering JAMVEE, as well as be the carrier of choice through the BYOC approach.



MANAGED SERVICES

Simplify your journey with migration, end-to-end management and automation

From assessing your current state to no-risk migration and deployment, we take a well-planned, multi-state approach to cloud collaboration. Training and change management drive adoption, while single-pane-of-glass monitoring and SLAs, along with endpoint management, 3rd party carrier management and SBC as a Service, keep your solution working at its best. With full interoperability and a simplified user experience, it's faster to deploy and more cost-effective to manage. All with regulatory compliance baked in, for complete peace of mind.



Tata Communications advantage

We are the world's leading voice carrier, and have a proven track record supporting enterprises across sectors and markets. Recognised by clients and analysts alike, we team local expertise with global scale to help unleash the power of borderless cloud collaboration for your business.



1st initial launch partner for Microsoft Teams Direct Routing



26% of total Internet routes globally managed by us



95% of customer incidents pro-actively monitored



We provide **high quality** SIP services with unmatched coverage for freephone access numbers to contain costs and enhance access options (110+ countries, relationship with over 1600 carriers) Cloud voice cover to 48 countries, Including PSTN replacement in 32+ countries and rapidly expanding)



No. 1 international voice carrier



Business continuity is core to our design, with global **POPs on all continents** and multi-region registration



30% typical savings when customers choose our SIP solution over conventional PRIs



Successful management experience of large underlay and SDWAN networks across 50+ enterprises; 3000+ sites; 4000+ experts in 5 service centres worldwide

Analyst accolades from



Gartner



FROST & SULLIVAN

Ready to leap ahead in the hybrid world?

Explore our UCaaS solutions [here](#). Or get in touch with the Tata Communications team.

For more information, visit us at www.tatacommunications.com

Contact us



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