

TATA COMMUNICATIONS GLOBALRAPIDE FOR WEBEX CALLING

Empower your global workforce with a seamless calling, conferencing, and collaboration experience. Our GlobalRapide for Webex Calling (Enterprise Cloud Calling) service offers:

- Seamless global calls: Make calls easily across borders, including India and China, with GlobalRapide for Webex Calling (Enterprise Cloud Calling).
- Crystal-clear communication: Experience high-definition voice and video calling with advanced noise cancellation.
- Essential features covered: Voicemail, call routing, and auto-attendants come standard.
- Boost collaboration: Leverage instant messaging, file sharing, and co-creation tools.
- Power users and beyond: Tata Communications GlobalRapide caters to diverse user needs and devices.
- Replace outdated PSTN: Domestic cloud calling integrates with over 50+ countries, eliminating traditional phone lines.
- Deployment flexibility: Choose on-premises, hybrid, or full cloud setups to fit your needs.
- Cloud PBX freedom: Opt for multi-tenant or dedicated cloud PBX solutions.
- Unwavering security: Enjoy data protection, disaster management and peace of mind.



WEBEX CALLING PLAN

PLAN: **ESSENTIAL**

DEPLOYMENT TYPES SUPPORTED: **CLOUD**

SOLUTION DETAILS

1. Cloud connected PSTN including domestic PSTN replacement services (DID, minutes), LNS, TFS and ITFS for Webex Calling solution.
2. Available for customers/users in 50+ countries.
3. Multiple bundles available for you to choose from;
 - Pay-as-you-go.
 - Domestic 50 mins bundle.
 - Domestic 100 mins bundle.
 - Domestic 250 mins bundle.
 - Domestic unlimited mins bundle.

PLAN: **STANDARD**

DEPLOYMENT TYPES SUPPORTED: **ON-PREMISES (GATEWAY ONLY) AND CLOUD**

SOLUTION DETAILS

1. Enterprise Cloud Calling based on Cisco's Webex Calling for global customers.
2. Globally available, including India and China.
3. Includes enterprise-grade calling features like high quality voice and video calling with advanced noise removal, voice mail, phone directory, voice queues, auto-attendants, call centre features, cloud recording, US 911 support, Microsoft Teams compliant, etc.
4. Includes collaboration features like O2O/team messaging, presence, file/screen sharing, co-create, etc.
5. Multiple user profiles and device types supported including power user, basic users, IP phones, mobile/tablet and PC applications, etc.
6. Integrated domestic cloud PSTN replacement for 50+ countries.
7. Cloud deployment-ready, reducing capex and CPE requirements.
8. Flexible choice of PBX technology. Choose between multi-tenant or dedicated cloud PBX.
9. Built-in security, data protection and disaster management.

PLAN: **ENHANCED**

DEPLOYMENT TYPES SUPPORTED: **ON-PREMISES AND CLOUD**

SOLUTION DETAILS

1. Enterprise Cloud Calling based on Cisco's Unified Communications Manager (UCM) for India enterprises.
2. Available in India only.
3. Includes enterprise-grade calling features like high quality voice and video calling with advanced noise removal, voice mail, phone directory, voice queues, auto-attendants, call centre features, cloud recording, US 911 support, Microsoft Teams compliant, etc.
4. Includes collaboration features like O2O/team messaging, presence, file/screen sharing, co-create, etc.
5. Multiple user profiles and device types supported including power user, basic users, IP phones, mobile/tablet and PC applications, etc.
6. Integrated India domestic cloud PSTN replacement.
7. Flexible choice of deployment. Choose between fully on-premise or cloud.
8. Built in security, data protection and disaster management.